

Tuesday, October 26, 2021 7:30 pm Board of Trustees Monthly Meeting Community Meeting Room

Agenda

- 1. Roll Call
- 2. Public Comment
- Consent Agenda (VOTE)
 - a. Approve September 2021 meeting minutes (Attachment)
 - b. Accept the September 2021 financial statements (Attachment)
 - c. Approve new members for the Auxiliary Board (Attachment)
- 4. President's Report
- 5. Information Items
 - a. Staff Reports (Attachments)
 - i. Director's Report
 - 1. 3rd Quarter Statistics (Attachment)
 - ii. Adult Report
 - iii. Teen Report
 - iv. Children's Report
 - b. Auxiliary Board
- 6. Board Discussion
 - a. 2021 Committees
 - i. Development Committee
 - ii. Nominating Committee
 - iii. Rye TV (Attachment, VOTE)
 - b. Policy Review
 - c. Mission Moments (Attachment)
- 7. New Business
- Executive Session

Next meeting dates: Tuesday, November 16 – 7:30 pm

Tuesday, December 14 - 7:30 pm

City Budget Hearing: Monday November 16th at :530 pm

Call in number: 888-617-3400

Passcode: 219111



Minutes of the September 28, 2021 RFRR Board meeting

Kathleen Riegelhaupt called the meeting to order at 7:35. No members of the public were in attendance.

Consent Agenda

The consent agenda included the minutes of the July meeting, July/August financials, and approval of a new member of the Auxiliary Board, Diana Giannasca. Francis Jenkins moved to accept the consent agenda. Jackie Cohen seconded. All approved the motion.

President's Report

The policy review will be postponed for a month. There are two policies on this meeting's agenda: NY HERO Act Plan and the Conflict of Interest Policy. All Boards members should sign the Conflict of Interest Policy. As this is the first meeting since the flood, Kathleen wanted to thank Chris, Catherine and their entire team for all their work to continue to provide services for children. Thanks to the Auxiliary Board for running both the book sale and Cliffnotes!, and thanks to all the volunteers who helped with the post-flood clean-up and the book sale.

Director's Report

Chris reported that the Annual Campaign mailing should hit mail boxes by this coming Thursday. The budget process with the City is in the discussion phase. No date has yet been set for the presentation to the City. Chris presented the NY HERO Act plan which is a safety plan to mitigate the effects of an airborne illness crisis when the Governor declares an airborne illness emergency. This plan covers association libraries like RFRR. Public libraries fall under another plan. The plan outlines various cleaning and masking policies which are basically the same as the ones we have been doing. Our union is not concerned about this plan. The Board is required to approve the plan. Matt Anderson moved for the plan's approval and Sarah Wise seconded. All approved.

The library has opened its first art show since the pandemic and others are planned. After delays Baker & Taylor have finally started delivering many new books. Sara, the teen librarian, is the chair of the Battle of the Books which took place this summer. She will be going to the high school and the middle school to assist the school librarians. Children's librarian Michelle is offering a Hispanic Heritage story hour. All the surviving books from the Children's Room are upstairs and programs are being held in the meeting room.

Auxiliary Board

Lina Eroh reported that the book sale was very successful. It raised over \$7,000. She felt that running the sale for two days definitely helped. There were lots of volunteers, particularly high school students. Cliffnotes! sold 425 tickets raising close to \$80,000. There were 11 parties.



Next year Novel Night will be on October 22 and Shenorock has already been booked. There was a lot of positive feedback about the Cliffnotes! format. Many enjoyed staying in one place longer. Lina felt that we ought to consider doing Cliffnotes! again in the off years since it raised a good amount of money and didn't cost much. It did require a lot of manpower this year because of the private parties. Of the tickets sold 130 were sold to new donors. People are excited to host next year.

Nominating Committee

Emilie reported that they have 3 strong candidates. They are still looking for additional names. The slate will be voted on in November.

Development Committee

Kathleen reported that the mailer was ready to go out.

Building & Grounds Committee

Chris provided an update on the short term remediation. All drywall and wood has been removed from the Children's Room and the workroom. Carpeting has also been removed. A one day closure will be necessary to make electrical repairs to the elevator which necessitates shutting down the main electricity to the building. Ductwork repairs have begun and the sewage ejection pumps are being worked on. Insurance covers HVAC, elevator, sewage etc. Chris is awaiting quotes on drywall repair and tile work.

Kathleen reported that a committee has been formed to review possible options for the children's room. We had planned on doing a renovation there next year. The committee favored retaining a space planner to look at all spaces with an eye to possibly moving the children's room. Francis commented that we had recently completed a capital campaign. The children's room was the final piece since it had last been renovated in 2001. There is currently a great deal of good will in the community to support the library even though other community organizations such as the Y will also be seeking funds. We must get the children's room back up and running as soon as possible even as we seek other options. Chris said that the insurance would cover making the children's room functional again. Francis asked if we had the funds for repairs and for a space planner. Ted said the space planner could be paid from cash on hand.

Kathleen called for a motion that the Board authorize the Executive Committee to hire a space planner for an amount not to exceed \$75,000 to study the possible options for the children's room in the existing space or somewhere else. Sara so moved and Matt seconded. All approved.

Mission Moments

Chris provided some language for declining the gift of books to the library. Most are not usable for the library and it is expensive to dispose of them. Francis asked if we couldn't just take them



for the goodwill value. Jackie commented that people might be annoyed if it looked like we were throwing away their donations. Best not to accept them in the first place.

Chris pointed out some notable upcoming events including Ellen Liman's art show and the Children's Book Fair.

There being no further business, Kathleen asked for a motion to adjourn the meeting. Daire so moved and Sara seconded. All approved. The meeting was adjourned at 8:36 PM.

Action: The Board Approve the September 2021 meeting minutes



September Financials

For September

- Sept Annual Campaign donations were primarily in response to the CR Flood. The mailing hit inboxes at the end of Sept.
- Misc Income includes \$4,041 from NYS Aid
- Contracted Services expense includes \$4,700 to W&M Fire Protection for system inspection.
- Repairs & Maintenance expense includes \$5,700 to PolyTemp Part of that is for the duct work repairs due to IDA flooding, and part are from past repairs.
- On the Combined Report tab, Misc Income for the Designated Account includes \$1,132
 from Book Sale that was collected via venmo. The cash deposit from the event was
 made in October. The Combined report also shows Cliffnotes income, and funds for the
 Watershed Festival.

Action: The Board Accept the September 2021 Financial Statement

Rye Free Reading Room Income and Expense Report For Nine Months Ending September 30, 2021

	Current Month		2021 YTD		2021 YTD			2021
	cui	2021		Actual		Budget		Budget
Income								
City of Rye	\$	-	\$	1,315,000	\$	1,315,000	\$	1,315,000
Annual Campaign	\$	37,884	\$	100,608	\$	60,000	\$	225,000
Miscellaneous Income	\$	4,649	\$	14,141	\$	16,741	\$	22,000
Osborn Branch Library	\$	-	\$	25,137	\$	38,272	\$	51,029
Auxiliary Board Transfer	\$	-	\$	-	\$	-	\$	62,500
Endowment Transfer	\$	-	\$	-	\$	-	\$	95,000
	\$	42,533	\$	1,454,886	\$	1,430,013	\$	1,770,529
Expense								
Library Materials								
Books	\$	4,818	\$	34,221	\$	53,100	\$	72,200
Audio Visual	\$	158	\$	12,383	\$	27,364	\$	36,485
Periodicals	\$	182	\$	11,738	\$	9,675	\$	12,900
Programs	\$	829	\$	5,299	\$	5,625	\$	7,500
Ebooks/ Binding	\$	-	\$	12,448	\$	15,100	\$	20,100
	\$	5,987	\$	76,089	\$	110,864	\$	149,185
Library Operations								
Supplies	\$	882	\$	10.460	\$	9,750	\$	12 000
Equipment & Systems - New	\$	- 002	\$	10,460	\$	3,375	۶ \$	13,000 4,500
Equipment & Systems - Maintenance	\$	_	\$	_	\$	3,750	\$	5,000
Automated Systems	\$	-	\$	73,456	\$	67,000	\$	67,000
Telephone	\$	185	\$	1,780	\$	4,500	\$	6,000
Postage	\$	114	\$	3,425	\$	5,800	\$	10,000
Printing & Publicity	\$	397	\$	19,854	\$	26,000	\$	40,000
Auditing	\$	2,556	\$	17,894	\$	17,500	\$	17,500
Legal Services	\$	-,	\$	6,422	\$	1,500	\$	2,000
Interest	\$	-	\$	-,	\$	-	\$	-
Miscellaneous	\$	1,714	\$	12,395	\$	5,850	\$	7,800
	\$	5,848	\$	145,686	\$	145,025	\$	172,800
Building Operations								
Heat	\$	-	\$	8,492	\$	8,000	\$	10,000
Light & Power	\$	2,981	\$	19,221	\$	24,500	\$	31,500
Water & Sewer	\$	163	\$	5,081	\$	5,250	\$	7,000
Fixtures, Furnishings & Equipment	\$	-	\$	2,750	\$	3,750	\$	5,000
Building Supplies	\$	1,046	\$	8,354	\$	9,000	\$	12,000
Contracted Services	\$	9,573	\$	53,673	\$	48,000	\$	64,000
Repairs & Maintenance	\$	6,388	\$	20,360	\$	13,500	\$	18,000
Insurance	\$	-	\$	23,785	\$	23,250	\$	31,000
Miscellaneous	\$	-	\$	100	\$	-	\$	-
	\$	20,151	\$	141,816	\$	135,250	\$	178,500
Dama and								
Personnel Salarios	^	72.000	,	CC7 222	,	742.250	,	004 000
Salaries	\$	73,606	\$	667,333	\$	743,250	\$	991,000
Social Security	\$	5,442	\$	50,240	\$	56,904	\$	75,872
Retirement Medical Insurance	\$	- 0.556	\$	- 67.014	\$	70.202	\$	81,515
Other Insurance	\$ ¢	8,556 -	\$ \$	67,814	\$ \$	70,303	\$ \$	93,737
Payroll Services	\$ \$	- 542	\$	5,149 5,146	\$	10,350 3,825	\$ \$	13,800 5 100
Staff Development	\$ \$	387	\$	3,229	\$	1,875	\$ \$	5,100 2,500
Miscellaneous	\$	387	\$	3,229	\$	1,8/5	Ş	2,500
Missenancous	\$	88,533	\$	798,911	\$	886,507	\$	1,263,524
	Y	55,555	ب	, 50,511	ب	550,507	Ļ	1,200,324
Total Income	\$	42,533	\$	1,454,886	\$	1,430,013	\$	1,770,529
Total Expense	\$	120,519	\$	1,162,502	\$	1,277,646	\$	1,764,009
Net Receipts (Expense)	\$	(77,986)	_	292,384	\$	152,367	\$	6,520
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Rye Free Reading Room Annual Campaign September 2021 YTD

Donations to the Current Annual Campaign	1	2019	2020	2021				
Donations received & deposited in	JAN	10,981	59,213	29,771				
	FEB	2,960	16,352	9,764				
	MAR	1,445	2,134	4,471				
	APR	7,483	600	7,031				
	MAY	3,225	492	3,077				
	JUN	2,565	371	3,820				
	JUL	2,406	4,267	2,850				
	AUG	16,020	6,183	1,940				
	SEP	2,345	4,017	37,884				
	OCT	15,966	36,564	0				
	NOV	17,269	64,037	0				
	DEC	126,454	77,720	0				
•	Total	209,119	271,950	100,608				
Donations to <i>Previous or Subsequent</i> Annual Campaigns								
Donations to <i>prior</i> Annual Campaigns		10,981	56,154	24,193				
Donations to the subsequent Annual Cam	paign	0	0	0				
Sub-total	_	10,981	56,154	24,193				

Rye Free Reading Room Endowment Report September 2021

Endowment Inflows/Outflows:		YTD 2021	YTD 2020	YE 2019
Beg of Period (Market Va	alue)	2,188,828	2,233,617	2,011,113
Expenses		(11,785)	(13,845)	(14,745)
Transfer to/from Other F	unds	=	(95,004)	(85,000)
Interest & Dividend Incor	me	39,223	59,271	68,274
Appreciation		154,009	4,789	253,975
End of Period Bal (Marke	et Value)	2,370,275	2,188,828	2,233,617
Endowment Performance		8.29%	2.25%	15.29%
Return of S&P 500		15.92%	18.40%	31.49%
Return of Barclays Bloomberg Age	gregate Bond Index	-1.55%	7.51%	8.72%
Silvercrest:		YTD 2021	12/31/2020	12/31/2019
Cash & Equivalents	6%	63,449	114,631	18,679
Fixed Income	33%	889,966	647,426	756,257
Equities	58%	1,109,776	1,143,143	1,154,630
Gold	1%	16,422	26,754	21,435
Other	2%	55,880	32,810	77,671
Silvercrest Total	100%	2,135,492	1,964,764	2,028,672
For decourse and Decoded community		D		Taman Dantsiatad
Endowment Breakdown at:	V/TD 0004	Permanently		Temp Restricted
	YTD 2021	Restricted		& Board Designated
	Shea	41,680	53,734	95,414
	Flores	76,650	7,333	83,983
	Balf	27,390	27,995	55,385
	Silvercrest	745,086	1,390,406	2,135,492
		\$ 890,806	1,479,468	2,370,274

Rye Free Reading Room Combined Report

Income and Expense Report

	Unrestricted	Temp. Restricted	Endowment and	
Income	(Operating)	(Designated)	Board Restricted	Combined
Income City of Rye	\$ 1,315,000	\$ -	\$ -	\$ 1,315,00
Annual Campaign	100,608	0	0	100,60
Contribution	-	91,862	0	91,86
Grants	_	5,000	0	5,00
Osborn Branch Library	25,137	0	0	25,13
Income from Invested and Equity	-	0	39,223	39,22
Miscellaneous	14,141	1,132	0	15,27
Transfer: Auxiliary to Operating	-	0	0	-
Transfer: Endowment	-	0	0	-
Transfer: Operating to Cap Projects	0	0	0	-
	1,454,886	97,994	39,223	1,592,10
Transfer: Auxiliary to Operating	0	0	0	-
Transfer: Endowment to Operating	0	0	0	-
Appreciation/Depreciation		0	154,009	154,00
Total Funds	1,454,886	97,994	193,232	1,746,13
Expense				
Library Materials				
Books	34,221	0	0	34,22
Audio Visual	12,383	0	0	12,38
Periodicals	11,738	0	0	11,73
Programs	5,299	51,314	0	56,61
Online Resources	3,044	0	0	3,04
Miscellaneous	9,404	0	0	9,40
	76,089	51,314	0	127,40
Library Operations				
Supplies	10,460	221	0	10,68
Equipment & Systems - New	0	0	0	-
Equipment & Systems - Maintenance	0	0	0	-
Automated Systems	73,456	0	0	73,45
Telephone	1,780	0	0	1,78
Postage	3,425	0	0	3,42
Printing & Publicity	19,854	760	0	20,61
Auditing	17,894	0	0	17,89
Interest	0	0	0	-
Legal Services	6,422	0	0	6,42
Miscellaneous	12,395	0	0	12,39
	145,686	981	0	146,66
Building Operations				
Heat	8,492	0	0	8,49
Light & Power	19,221	0	0	19,22
Water & Sewer	5,081	0	0	5,08
Fixtures, Furnishings & Equipment	2,750	0	0	2,75
Building Supplies	8,354	0	0	8,35
Contracted Services	53,673	19 204	0	53,67
Repairs & Maintenance	20,360	18,204	0	38,56
Insurance Miscellaneous	23,785 100	0	11 785	23,78
iviiscendifecus	141,816	18,204	11,785 11,785	11,88 171,80
Personnel	1.1,010	10,204	11,703	1,1,00
Salaries	667,333	0	0	667,33
Social Security	50,240	0	0	50,24
Retirement	0	0	0	-
Medical Insurance	67,814	0	0	67,81
Other Insurance	5,149	0	0	5,14
Payroll Services	5,146	0	0	5,14
Staff Development	3,229	0	0	3,22
Miscellaneous	0	0	0	-
	798,911	0	0	798,9
Total Expense	1,162,502	70,499	11,785	1,244,78
Net Receipts/Expenses	292,384	27,495	181,447	501,32
Prior Year Funds	157,038	274,961	2,370,275	2,802,27
car r anas	137,030	2/4,501	2,310,213	2,002,21



Auxiliary Board New Member

Adrienne Chen - October 2021 to October 2024

Kiren Patel – October 2021 to October 2024

Cristina Wade - October 2021 to October 2024

Action: The Board approve the new member for the Auxiliary Board



Director's Report

LIBRARY OPERATIONS:

- Budget
 - Completed 2022 funding request for the City of Rye and prepared budget hearing information
 - o Reviewed spending and budget database management with business manager
- Strategic Planning
 - Reviewed 2022 digital services with WLS
 - Researched strategic plans from out of state libraries for emerging trends

FUNDRAISING, OUTREACH & COMMUNITY RELATIONS:

- Annual Campaign
 - o Planned ongoing e-mail outreach for 2021 Annual Campaign
 - Prepared December mailer for past donors who have not yet given
- Community Relations
 - Met with Rye Town Park to discuss future space use
 - Met with Rye Poetry Path planner to discuss web services and poem supplemental data
- Fundraising
 - Secured partial funding from Old Oaks Charity Gold weekend for information literacy series
 - Continued outreach to new Annual Campaign donors and those who increased their gifts
 - o Completed Rye Book festival awaiting sales information for final results

BUILDING & GROUNDS:

- Completed RFP for Architect / Space Planning. Proposals are due Friday, October 29, 2021
- Coordinated with Bedford Road and Carpet Trends on sheetrock, painting and tile installation. Target re-open date is November 15, 2021

STAFF & PERSONNEL

• Started recruitment for Technical Assistant position



3rd Quarter Statistics

While the 3rd Quarter of 2021 shows improvement over 2020, library usage is still behind 2019. A number of factors impacted 2021 activities in July, August, and September, including minor complaints about library mask requirements, the closure of the children's room, and loss of the extra parking in the former Mrs. Green's lot. Digital content was not purchased during that time, which led to a slight decrease in use. Additional training has bene provided to ensure purchasing happens more regularly. The door count is being confirmed, as it seems high compared to the other activity indicators in the building. Material additions have also lagged due to processing errors and shipping delays. Adult programming has seen a drop in zoom participation, but program attendees continue to request online options over in person participation. Children's programs continue to be well attended on the Green, but are impacted by poor weather. The current lack of space also impacted back to school programming plans.

Rye Free Reading Room Statistical Summary Lending Services

										Q3		YTD	YTD
Circulation to Patro	ons	July '20	Aug '20	Sept '20	July 21	Aug 21	Sept 21	Q3 2020	Q3 2021	Q3 change	YE 2020	2021	change
RFRR - Total		8520	8659	8165	12430	11945	7820	25,344	32,195	27%	100,163	90,275	-10%
<u> Ac</u>	dult - All Categories Fiction	6626 1663	6594 1804	5696 1589	7327 2786	7310 2847	5857 2037	18,916 5,056	20,494 7,670	8% 52%	74,361 17,240	57,811 18,968	-22% 10%
	Non-Fiction	703	594	623	864	792	552	1,920	2,208		7,429	7,221	-3%
	Express (Book + AV)	22	59	57	79	75	89	138	243	76%	789	571	-28%
	E-Media	3556	3437	2774	2765	2803	2569	9,767	8,137	-17%	39,955	24,083	-40%
	Movie	449	500	452	582	595	470	1,401	1,647	18%	6,167	4,890	-21%
	Music Other	104 129	76 124	95 106	130 121	101 97	89 51	275 359	320 269	16% -25%	1,408 1,373	1,129 949	-20% -31%
Cł	nildren's - All Categories	1894	2065	2469	5103	4635	1963	6,428	11,701	82%	25,802	32,464	26%
<u></u>	Fiction	1475	1627	2025	4083	3670	1518	5,127	9,271	81%	19,351	26,055	35%
	Non-Fiction	319	293	335	750	691	331	947	1,772	87%	4,056	4,770	18%
	Movie	54	91	53	149	170	49	198	368		1,892	899	-52%
	Music	0 46	0 54	0	0	0	0	0			10	740	-100%
ROS	Other	0	70	56 107	121 283	104 318	65 243	156 177	290 844	86% 377%	493 1,312	740 2,039	50% 55%
1.00				107	200	0.0	240	177	044	Q3	1,012	YTD	YTD
ILL to Other WLS Li	ibraries	July '20	Aug '20	Sept '20	July 21	Aug 21	Sept 21	Q3 2020	Q3 2021	change	YE 2020	2021	change
RFRR		1647	1233	1069	1046	893	788	3,949	2,727	-31%	10,385	9,196	-119
ROS		0	0	0	21	15	17	0	53		64	62	-39
N B-4 B!-4-	41	ll 100	A 100	0 4 100	ll 04	A 04	0	00 0000	00.0004	Q3	VE 0000	YTD	YTD
New Patron Registr RFRR	ration	July '20 44	Aug '20 42	Sept '20 76	July 21 144	Aug 21 82	Sept 21 54	Q3 2020 162	Q3 2021 280	change 73%	YE 2020 458	2021 650	change 42°
	dult	42	39	70	83	49	44	151	176		400	436	9
	een	0	0	0	9	4	3	0	16		7	24	2439
Cł	nildren	2	3	6	52	29	7	11	88	700%	51	190	2739
	gital	28	26	31	22	24	19	85	65		429	211	-51
ROS		0	2	0	7	5	4	2	16	700%	13	36	177
Reference Services													
vereierice Services										Q3		YTD	YTD
Questions Answere	ed	July '20	Aug '20	Sept '20	July 21	Aug 21	Sept 21	Q3 2020	Q3 2021	change	YE 2020	2021	change
RFRR		1652	1511	1700	3883	3904	2320	4,863	10,107	108%	17,143	30,295	779
	dult	1017	851	1040	2547	2465	1838	2,908	6,850		10,183	20,141	989
	nildren	635	660	660	1336	1439	482	1,955	3,257	67%	6,960	10,154	469
ROS		0	25	40	71	79	83	65	233	258%	386	356	-89
Programs & Events	(RFRR Only)												
rogramo a zvonio	, (in the only)									Q3		YTD	YTD
Programs & Progra	m Attendance	July '20	Aug '20	Sept '20	July 21	Aug 21	Sept 21	Q3 2020	Q3 2021	change	YE 2020	2021	change
<u>Pr</u>	rograms	57	38	69	75	37	66	164	178	9%	674	495	-27
	Adult	16	13	19	8	4	23	48	35		193	114	-419
	Teen Children	30	3 22	15 35	15 52	11 22	9 34	29 87	35 108	21% 24%	123 358	115 266	-7°
At	tendance	480	240	996	2355	1197	1778	1,716	5,330		10,064	13,011	299
<u>2.33</u>	Adult Programs	92	60	97	52	93	184	249	329	32%	1,342	1,639	229
	Teen Programs	81	10	100	91	125	33	191	249	30%	1,008	960	-5%
	Children's Programs	307	170	799	2212	979	1561	1,276	4,752	272%	7,714	10,412	359
Library Visits (Door	count; RFRR Only)												
	•									Q3		YTD	YTD
Doorcount		July '20	Aug '20	Sept '20	July 21	Aug 21		Q3 2020	Q3 2021	change	VE 2020	2024	
RFRR										change	YE 2020		change
		450	580	1052	18656	16451	18978	2,082	54,085	2498%	39,404	104,515	165
Length of Visit				•	•	·			54,085	2498% Q3	39,404		165° YTD
Length of Visit RFRR		July '20 2774	Aug '20 2288	•	July 21 1999	16451 Aug 21 1701		Q3 2020 7,756		2498%		104,515 YTD	165 YTD change
RFRR 5 -	- 20 min	July '20 2774 1460	Aug '20 2288 1070	Sept '20 2694 1218	July 21 1999 793	Aug 21 1701 645	Sept 21 1811 677	Q3 2020 7,756 3,748	54,085 Q3 2021 5,511 2,115	2498% Q3 change -29% -44%	39,404 YE 2020 46,206 23,430	104,515 YTD 2021 19,830 8,380	165 YTD change -57 -64
RFRR <u>5 -</u> 20	- 60 min	July '20 2774 1460 742	Aug '20 2288 1070 619	Sept '20 2694 1218 849	July 21 1999 793 467	Aug 21 1701 645 398	Sept 21 1811 677 488	Q3 2020 7,756 3,748 2,210	54,085 Q3 2021 5,511 2,115 1,353	2498% Q3 change -29% -44% -39%	39,404 YE 2020 46,206 23,430 10,989	104,515 YTD 2021 19,830 8,380 4,692	165' YTD change -57' -64' -57'
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RFRR 5 - 20 11	- 60 min	July '20 2774 1460 742	Aug '20 2288 1070 619	Sept '20 2694 1218 849	July 21 1999 793 467	Aug 21 1701 645 398	Sept 21 1811 677 488	Q3 2020 7,756 3,748 2,210 1,534	54,085 Q3 2021 5,511 2,115 1,353	2498% Q3 change -29% -44% -39% 7%	39,404 YE 2020 46,206 23,430 10,989	104,515 YTD 2021 19,830 8,380 4,692	165 YTD change -57' -64' -57'
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RFRR 5- 20 11 61 Electronic Services Computer Sessions Use of Public F Ac La Cr Website Use	2 - 60 min or - 6 hr or - 6 hr or - 7 hr or - 8 (RFRR Only) S PCs dult PCs optops inidren PCs essions (Visits)	July '20 2774 1460 742 460 112 July '20 26 0 26 0 July '20 7333	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117	Aug 21 1701 645 398 524 134 Aug 21 354 341 13 0 Aug 21 4993	Sept 21 1811 677 488 527 119 Sept 21 204 13 0 Sept 21 5349	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904	Q3 2021 Q3 2021 2,115 1,353 1,643 400 Q3 2021 Q3 2021 Q3 2021 16,459 10,513	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 189% 0 #DIV/0! Q3 change -21% -13% -60%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729	165° YTD change -57° -644° -57° -48° -20° YTD change -22° -100° YTD change -21° -22°
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Section Services	9 - 60 min nr - 6 hr nr - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 - 7 -	July '20 2774 1460 742 460 112 July '20 26 0 26 0 July '20 7333 3919 27560 July '20 263 July '20 398	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 333	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 362	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137	Aug 21 1701 645 398 524 134 Aug 21 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 222 195	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 958 Q3 2020 1,316 985	Q3 2021 Q3 2021 1,353 1,643 400 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change 40%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 6,327	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 3,307	165° YTD change -57° -644° -57° -48° -20° YTD change -2' 27° 0° -100° YTD change -21° -22° -42° YTD change -48°
Section Services	9 - 60 min nr - 6 hr nr - 7 - 8 (RFRR Only) Second	July '20 263 July '20 263 July '20 266 0 266 0 July '20 27560 July '20 27560 July '20 263 July '20 27560 July '20 27560 July '20 27560 July '20 27560 July '20 27560	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 333 Aug '20 497 409 205	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 285 178 135	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100	Aug 21 1701 645 398 524 134 Aug 21 354 341 4993 3,108 8309 Aug 21 412 Aug 21 222 1955 77	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 488	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 958 Q3 2020 958	Q3 2021 946 Q3 2021 1,353 1,643 400 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 366 598 382	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 189% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change 40%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 245 594 YE 2020 6,303 39,736 150,029 YE 2020 6,327 YE 2020 4,172 2,038	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 3,307 YTD 2021 2,764 2,030 1,265	165° YTD change -57° -644° -57° -488° -20° YTD change -2° -100° YTD change -21° -42° YTD change -48° YTD change -48° -48°
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RFRR 5 - 20 11 6 6 6 6 6 6 6 6	0 - 60 min for - 6 hr for - 7 - 8 (RFRR Only) Security PCs Industry P	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 497 409 205 23 150 20 10	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 362 Sept '20 178 135 11 17 8 6 0 0	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 1 11 11 11 11 11 14	Aug 21 1701 645 398 524 134 Aug 21 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 77 15 0 77 0 82	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 266 205 28 0 0 23	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 958 Q3 2020 1,316 985 514 72 315 42 34	Q3 2021 946 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 41 23 82	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 189% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change -36% -26% -100% -25% -100% 8100%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 6,327 YE 2020 6,327 YE 2020 5,147 4,172 2,038 217 1,427 141 152 142	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 3,307 YTD 2021 2,764 2,030 1,265 129 334 83 116 83	165 YTD change -57 -64 -57 -64 -57 -64 -57 -64 -20 YTD change -22 -42 YTD change -21 -22 -42 YTD change -48 YTD change -48 -41 -77 -41 -24 -42
RFRR 5- 20 11 61 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wiff Usage Se Technical Services Items Added RFRR Ac	## Proceedings of the control of the	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 3333 Aug '20 497 409 205 23 150 20 10	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 285 178 135 11 17 8 6 0 0 1	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 11 11 14 0 0	Aug 21 1701 645 398 524 134 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 222 195 77 15 0 7 0 82 82 14	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 225 28 0 0 1 1	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 958 Q3 2020 1,316 985 514 72 315 42 34 1 7	\$4,085 Q3 2021 5,511 2,115 1,353 1,643 400 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 441 23 82 82 15	2498% Q3 change -29% -44% -39% -7% 52% Q3 change 145% -145% -13% -60% Q3 change -21% -60% Q3 change -21% -13% -60% Q3 change -36% -25% -100% -22% 8100% -114%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 6,327 YE 2020 5,147 4,172 2,038 217 1,427 141 152 142 55	TO4,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 2,764 2,030 1,265 129 334 83 116 83	165 YTD change -57 -64 -57 -64 -57 -68 -20 YTD change -2 -20 -100 YTD change -21 -22 -42 YTD change -48 YTD change -48 YTD change -46 -41 -77 -41 -77 -41 -42 -42 -64
RFRR 5- 20 11 61 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wiff Usage Se Technical Services Items Added RFRR Ac	0 - 60 min Fin - 6 hr Fin - 7 - 8 (RFRR Only) Section (Visits) Section (V	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 2690 Aug '20 333 Aug '20 497 409 205 23 150 20 10 1 0 88	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 178 135 111 17 8 6 0 1 107	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 11 14 0 0 54	Aug 21 1701 645 398 524 134 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 645 77 15 0 77 0 82 144 27	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 423 266 205 28 0 0 11 157	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 1,316 985 514 72 315 42 34 1 77 331	Q3 2021 946 909 377 0 Q3 2021 946 909 377 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 1,344	2498% Q3 change -29% -39% -52% Q3 change 145% -145% -60% Q3 change -21% -60% Q3 change -21% -60% Q3 change -21% -60% Q3 change -36% -39% -26% -25% -100% -22% -32% 8100% -114% -28%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 6,327 YE 2020 5,147 4,172 2,038 217 1,427 141 152 142 55 975	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 2,764 2,030 1,265 129 334 83 116 83 20 734	To the state of th
RFRR 5- 20 11 61 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wiff Usage Se Technical Services Items Added RFRR Ac	## Process ## Pro	July '20 263 July '20 388 148 148 148 18 0 6 136 98	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 333 Aug '20 10 11 0 888 51	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 166 0 178 135 11 177 8 6 0 1 107 86	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 14 0 0 54 36	Aug 21 354 341 3398 341 341 33 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 222 195 77 15 0 7 0 82 144 141	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 423 266 205 28 0 0 11 157 144	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 12,063 70,518 Q3 2020 958 Q3 2020 1,316 985 514 72 315 42 34 1 7 331 235	Q3 2021 Q3 2021 1,353 1,643 400 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 28,063 Q3 2021 1,344 Q3 2021 28,063 29,063 20,0	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change -100% -32% 8100% -114% -28% -128% -128% -128%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 5,147 4,172 2,038 217 1,427	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 3,307 YTD 2021 3,307	165' YTD change -2' 27' -64' -20' -2' -2' -42' -41' -24' -42' -25' -22' -22' -2' -2' -2' -2' -2' -2' -2'
RFRR 5- 20 11 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wifi Usage Se Technical Services Items Added RFRR Ac	0 - 60 min Fin - 6 hr Fin - 7 - 8 (RFRR Only) Section (Visits) Section (V	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 2690 Aug '20 333 Aug '20 497 409 205 23 150 20 10 1 0 88	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 178 135 111 17 8 6 0 1 107	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 11 14 0 0 54	Aug 21 1701 645 398 524 134 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 645 77 15 0 77 0 82 144 27	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 423 266 205 28 0 0 11 157	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 1,316 985 514 72 315 42 34 1 77 331	Q3 2021 1,344 Q3 2021 2,115 1,353 1,643 400 Q3 2021 946 909 37 0 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 1,344 Q3 2021 1,344	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change 40% 114% -22% 8100% 114% -28% -12% -61%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 6,327 YE 2020 5,147 4,172 2,038 217 1,427 141 152 142 55 975	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 2,764 2,030 1,265 129 334 83 116 83 20 734	165' YTD change -57' -64' -57' -64' -20' -77' -58' -20' -100
RFRR 5- 20 11 61 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wiff Usage Se Technical Services Items Added RFRR Ac	0 - 60 min or - 6 hr or - 6 hr or - 7 - 8 (RFRR Only) Second Se	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 333 Aug '20 333	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 362 Sept '20 16 0 17 8 6 0 1 107 86 20	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 11 0 0 11 11 11 14 0 0 0 54 36 18	Aug 21 1701 645 398 524 134 354 341 133 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 2195 77 15 0 0 82 144 27 266 1	Sept 21 1811 677 488 527 119 Sept 21 217 204 133 0 Sept 21 488 Sept 21 488 Sept 21 488 0 10 10 10 10 10 10 10 10 10 10 10 10	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 958 Q3 2020 958 Q3 2020 958 Q3 2020 958 Q3 2020 315 514 72 315 42 34 1 7 331 235 83	Q3 2021	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 189% 0 #DIV/0! Q3 change -21% -60% Q3 change 40% Q3 change 40% Q3 change 13% -60% Q3 change -36% -25% -100% -22% -32% 8100% 114% -28% -61% #DIV/0!	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 6,327 YE 2020 1,427	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 87,020 YTD 2021 3,307 YTD 2021 2,764 2,030 1,265 129 3344 83 116 83 20 734 164 164	165' YTD change -2': -22': -48' YTD change -2': -22': -42': -41': -24': -42': -64': -50':
RFRR 5- 20 11 61 Electronic Services Computer Sessions Use of Public F Ac La Cl Website Use Se Us Pe Wifi Usage Se Technical Services Items Added RFRR Ac	## Proceedings ## Procedure ## P	July '20	Aug '20 2288 1070 619 521 78 Aug '20 135 106 29 0 Aug '20 7088 4,090 26690 Aug '20 333 Aug '20 497 409 205 23 150 20 10 0 888 51 1 25 0	Sept '20 2694 1218 849 553 74 Sept '20 225 209 16 0 Sept '20 6483 4054 16268 Sept '20 362 Sept '20 178 135 111 17 8 6 0 1 107 86 20 0 0 1	July 21 1999 793 467 592 147 July 21 375 364 11 0 July 21 6117 3874 10940 July 21 444 July 21 191 137 100 11 11 11 14 0 0 0 54 366 18	Aug 21 1701 645 398 524 134 354 341 13 0 Aug 21 4993 3,108 8309 Aug 21 412 Aug 21 222 195 77 15 0 7 0 82 144 27 26 11	Sept 21 1811 677 488 527 119 Sept 21 217 204 13 0 Sept 21 5349 3531 8814 Sept 21 488 Sept 21 423 266 205 28 0 11 157 144 133 0	Q3 2020 7,756 3,748 2,210 1,534 264 Q3 2020 386 315 71 0 Q3 2020 20,904 12,063 70,518 Q3 2020 958 Q3 2020 1,316 985 514 72 315 42 34 1 7 331 7 331 235 83	Q3 2021 Q3 2021 1,353 1,643 400 Q3 2021 Q3 2021 16,459 10,513 28,063 Q3 2021 1,344 Q3 2021 23 822 41 41 23 82 40 0 0 0 0	2498% Q3 change -29% -44% -39% 7% 52% Q3 change 145% 0 #DIV/0! Q3 change -21% -60% Q3 change -26% -39% -26% -39% -26% -100% -21% -114% -28% -114% -28% -110% -100%	39,404 YE 2020 46,206 23,430 10,989 9,568 2,219 YE 2020 3,221 2,382 245 594 YE 2020 63,303 39,736 150,029 YE 2020 5,147 4,172 2,038 217 1,427 141 152 142 55 975 671 270 10	104,515 YTD 2021 19,830 8,380 4,692 4,985 1,773 YTD 2021 3,165 3,035 130 0 YTD 2021 49,729 31,065 87,020 YTD 2021 2,764 2,030 1,265 129 334 83 116 83 20 734 524 164 5	1659 YTD change -579 -649 -579 -488 -209 YTD change -29 -279 099 -1009 YTD change -219 -229 -429 YTD change

Rye Free Reading Room Statistical Summary Lending Services

Lending Services									02		VTD	YTD
Circulation to Patrons	July '19	Aug '19	Sep '19	July 21	Aug 21	Sept 21	Q3 2019	Q3 2021	Q3 change	YE 2019	YTD 2021	change
RFRR - Total	15950	16720	14082	12430	11945	7820	46,752	32,195	-31%	158,145	90,275	-43%
Adult - All Categories	9984	11098	9326	7327	7310	5857	30,408			100,735		
Fiction Non-Fiction	3584 1428	3766 1448	2873 1178	2786 864	2847 792	2037 552		7,670		33,931	18,968 7,221	-44% -54%
Express (Book + AV)	225	239	200	79	792	352 89		2,208 243		15,830 2,475		-54% -77%
E-Media	2783	3408	3084	2765	2803	2569				29,141		
Movie	1228	1343	1193	582	595	470	3,764	1,647	-56%	15,978		
Music	269	428	403	130	101	89				4,400		
Other	467 5966	466 5622	395 4756	121 5103	97 4635	51 1963		269 11,701		5,090 57,410		
<u>Children's - All Categories</u> Fiction	4214	3927	3222	4083	3670	1518		9,271		40,348		
Non-Fiction	999	762	714	750	691	331	2,475			8,994		
Movie	687	855	769	149	170	49				7,298		
Music	7	14	14	0	0	0				76		
Other	59	64	37	121	104	65						
ROS	307	295	384	283	318	243	986	844		3,410		-40%
ILL to Other WLS Libraries	July '19	Aug '19	Sep '19	July 21	Aug 21	Sent 21	Q3 2019	Q3 2021	Q3 change	YE 2019	YTD 2021	change
RFRR	1835	1891	1758	1046	893	788		2,727	-50%	19,443	9,196	
ROS	49	50	59	21	15	17		53				
									Q3		YTD	YTD
New Patron Registration	July '19	Aug '19	Sep '19	July 21	Aug 21	Sept 21	Q3 2019	Q3 2021	change	YE 2019	2021	change
RFRR	124	137	84	144	82	54		280		1,013	650	
Adult	60	92	49	83	49	44		176		661	436	
Teen	9	13	10 25	9	4 29	3 7		16		87		
Children Digital	55 24	32 27	26	52 22	29			88 65		265 331	190 211	
ROS	4	2	5	7	5	4						
1100	7		·	- '	<u> </u>				40 /0			-20 /
Reference Services												
									Q3		YTD	YTD
Questions Answered	July '19	Aug '19		July 21	Aug 21			Q3 2021	change	YE 2019	2021	change
RFRR	3674	3817	3926	3883	3904	2320		10,107	-11%	34,721	30,295	
Adult	2224	2283	2461	2547	2465	1838					20,141	-3%
Children	1450 112	1534 106	1465 102	1336 71	1439 79	482 83				13,874 1,142		
ROS	112	106	102	/ 1	79	83	320	233	-27%	1,142	356	-69%
Programs & Events (RFRR Only)												
									Q3		YTD	YTD
Programs & Program Attendance	July '19	Aug '19	Sep '19	July 21	Aug 21		Q3 2019	Q3 2021	change	YE 2019	2021	change
Programs	108	105	98	75	37	66		178		1,129		
Adult Teen	37 15	34 16	39 12	8 15	4 11	23 9				371 121	114 115	
Children	56	55	47	52	22	34		108		637		
Attendance	2627	2209	2405	2355	1197	1778		5,330		29,950		-57%
Adult Programs	770	393	581	52	93	184		329		6,331	1,639	
Teen Programs	86	131	89	91	125	33	306	249	-19%	1,064	960	-10%
Children's Programs	1771	1685	1735	2212	979	1561	5,191	4,752	-8%	22,555	10,412	-54%
Library Visits (Doorcount; RFRR Only)												
Library visits (Doorcount, RFRR Only)									Q3		YTD	YTD
Doorcount	July '19	Aug '19	Sep '19	July 21	Aug 21	Sept 21	Q3 2019	Q3 2021		YE 2019		change
RFRR	14435	14861	14579	18656	16451	18978						
				·	•				Q3		YTD	YTD
Length of Visit	July '19	Aug '19		July 21	Aug 21		Q3 2019	Q3 2021	change	YE 2019	2021	change
RFRR F. 20 min	6115	6058	6731 3274	1999 793	1701	1811		5,511	-71%	80,793		
5 - 20 min 20 - 60 min	2855 1418	2796 1448	1669	467	645 398	677 488				39,855 19,372		
1 hr - 6 hr	1578	1478	1512	592	524	527				18,894		
6 hr - +	264	336	276	147	134	119						
									•			
Electronic Services (RFRR Only)									loo.	_	VTD	LVTD
Computer Sections	luby 140	A '40	Con 140	luby 24	A.v. 24	Cont 24	02 2040	Q3 2021	Q3	VE 2040	YTD 2021	YTD change
Computer Sessions Use of Public PCs	July '19 576	Aug '19 643	Sep '19 685	July 21 375	Aug 21 354	217	Q3 2019 1,904	946	change -50%	YE 2019 8,181	3,165	
Adult PCs	349	441	466	364	341	204				6,327		
Laptops	153	71	147	11	13	13		37				
Children PCs	74	131	72	0	0	0		0				
									Q3		YTD	YTD
Website Use	July '19	Aug '19	Sep '19	July 21	Aug 21		Q3 2019		change	YE 2019	2021	change
Sessions (Visits)	4714	4579	4479	6117	4993	5349				55,552	49,729	
Users	3118	2,963	3060	3874	3,108	3531		10,513				
Pageviews	7393	6854	6672	10940	8309	8814	20,919	28,063	34% Q3	84,217	87,020 YTD	3%
Wifi Usage	July '19	Aug '19	Sep '19	July 21	Aug 21	Sept 21	Q3 2019	Q3 2021	change	YE 2019	2021	change
Sessions	1602	1541	1566	444	412	488		1,344				
				I								
Technical Services									lO2		VTD	IVTD
Items Added	July '19	Aug '19	Sep '19	July 21	Aug 21	Sont 24	Q3 2019	Q3 2021	Q3 change	YE 2019	YTD 2021	YTD change
RFRR	520	534	438	191	222	423				7,511	2,764	
Adult	459	478	358	137	195	266				6,138		
Fiction	265	361	231	100	77	205	857	382	-55%	3,315	1,265	-62%
Non-Fiction	54	46	50	11	15	28				540		
eBooks	63	2	0	1	0	0				473		
Express (Book + AV)	19 31	23 35	22	11	7 0	23				253		
Movie	18	10	42 13	14	82	9		23 82		440 424		
Music	10	10	0	0	14	1	10					
Music Other	a	- 1				457		238				
Music Other Children's	9 61	56	80	54	27	157	197	2311		1.373	/ 34	
Other		56 46	80 71	54 36	27 26	157 144		206				
Other Children's	61 29 14	46 8	71 8	36 18	26 1	144 13	146 30	206 32	41% 7%	966 312	524 164	-46% -47%
Other Children's Fiction Non-Fiction Movie	61 29 14 18	46 8 2	71 8 1	36 18 0	26 1 0	144 13 0	146 30 21	206 32 0	41% 7% -100%	966 312 151	524 164 5	-46% -47% -97%
Children's Fiction Non-Fiction Movie Music	61 29 14 18 0	46 8 2 0	71 8 1 0	36 18 0	26 1 0	144 13 0	146 30 21 0	206 32 0	41% 7% -100% 0%	966 312 151 13	524 164 5	-46% -47% -97% 0%
Other Children's Fiction Non-Fiction Movie	61 29 14 18	46 8 2	71 8 1	36 18 0	26 1 0	144 13 0	146 30 21 0	206 32 0 0	41% 7% -100% 0% #DIV/0!	966 312 151 13 20	524 164 5 0 41	-46% -47% -97% 0% 105%



Adult Services

PROGRAMMING AND DISPLAYS:

- Book displays:Classic Halloween, New Non-Fiction, Best Sellers
- Art show Ellen Limon
- Book Groups
 - Thursday Afternoon Book Club, Friday Morning Virtual Book Club, Current Events Book Club, Rye Storytellers, YMCA Booked at the Y
- Programs
 - Accountable Aging Preparing for the Elder Years, Accountable Aging Estate
 Planning, Writes and Bites, Spin a Yarn Knitting Group, YMCA
 Mahjong/Canasta, Women's Financial Literacy, Pregnancy and Pelvic Health,
 ESL Conversation class, King Lear with Dr. Schenker, Montaukett Indian
 Archaeology, Menopause and Pelvic Health, High School Equivalency
 Information Session

<u>COMMUNITY OUTREACH/PARTNERSHIPS - Strategic goal 4: Advance strategic partnerships with</u> community and regional agencies:

- Rye City School District has been using the meeting room for a series of professional development programs for staff.
- The Library is partnering with the Rye Arts Center, Rye Town Park, Edith Read Sanctuary
 and the Rye Nature Center to create and maintain the Rye Poetry Path. The poetry path
 is a community initiative that will place 85 poems at three outdoor Rye locations, Rye
 Town Park, Edith Read and the Rye Nature Center, creating a walking path through
 nature.
- YMCA Senior group is partnering with Knit a Yarn group to provide a senior crafts program at the Library.
- We have purchased a Facebook portal to help facilitate hybrid programming.

MATERIALS:

We have been doing a weed of the DVDs at the Library to make room for new titles.



Teen Services

PROGRAMMING AND DISPLAYS:

- Attendance continues to be small, and new kinds of programming are in the works for the new year already thanks to TAB input and research
- The TAB resumed meetings, and gave ideas for winter programming, as well as pop-up events for November that didn't make it to the print newsletter.
- November/December program registration will open on 11/1
- A local teacher has volunteered to offer a weekly small group math review class for the SAT and ACT exams
- Passive programs are being employed in the space to encourage engagement while the teen space isn't as teen friendly as usual
- The Nintendo Switch has been brought back, and with it turning colder and the Children's Room hopefully reopening in mid-November, I will begin to draw in my crowd of regulars again after school

COMMUNITY OUTREACH –

Conducted outreach to teachers and school librarians for supporting them this school
year with assignments or class projects -- Dann Kenefick and I are in talks to collaborate
on programming at the school library, as well as supporting him during the renovation
preparation for his collection.

(Strategic Goal # 4: Advance Strategic Partnerships with Community and Regional Agencies).

Outreach is continuing to be done to local non-profit organizations

MATERIALS:

- Delays in the global shipping industry are impacting the ability for books to appear on the shelves in a timely manner, as well as an increase in damaged books causing more of the budget to be allocated for replacing lost or damaged books at this time
- Read Away Your Fines has spread through some word of mouth, and we've had 3 teens take advantage of it so far.



Children's Services

Programs and Displays

- Temporary displays exist in the teen center including spooky-themed middle grade books, take+make craft kits and residual fact sheets from Banned Books Week (which took place Sept 26 - Oct 2). We have also done joint department "daily question" polls for fun. New kids books, marked with red tape, continue to be displayed above the adult audiobook collection.
- STEAM Tinker participation has been steady (4-6 family pods with an average of 2 kids) and will conclude at the end of the month.
- Dawny Dew (Wednesday AM) and Robert Guitar Guy (Thursday AM) continue to pull steady attendance. These programs will move from the Village Green to the Meeting Room starting in November.
- Tales for Tots (Friday AM) and Cooking with Kids (Wednesday PM on zoom) will take a break through the end of the year due to staffing.
- Leave replacement children's librarian, Michelle, is still offering a new regular Monday morning storytime in addition to a Tuesday after school storytime/craft program which begins November 2 and features Native American Heritage Month.
- No attendance for the 1000 Books Before Kindergarten Saturday storytime event.
- Saturday storywalks will continue through November.
- Take+make crafts will continue through the end of the year.

COMMUNITY OUTREACH

- Strategic Goal # 4: Advance Strategic Partnerships with Community and Regional Agencies
 - Successfully co-hosted the first annual Children's Book Fair on Sunday, October
 10
 - Pumpkinpalooza Festival in partnership with the Rye Historical Society, featuring 1 of 4 upcoming children's book author events -- as of this report; 137/200 registration slots filled.

MATERIALS

Ordering resumed for new books and some discretionary series / collection building.



Rye TV

The City of Rye has presented a draft MOU to the library for the transition of Rye TV services. No date has been set, but City Manager Greg Usry will be seeking permission to execute the memo in the coming council meetings. Timing is largely dependent on the cable companies moving the feed from the high school to the library.

After an initial review of the memo, the following changes were requested:

- Article 4 the definition of assistance will be clarified to note that the library is providing resources and links to shooting, editing, and cablecasting programs. The library will not be doing hands on instruction.,
- Article 5 classes are the responsibility of Rye Arts Center
- Article 6 for licenses that cannot be transferred from a municipality, the City will be the holder of the license, while the library will ensure the content is broadcast. There's a UN license that the city has that would not be able to be transferred over, so this mainly covers that.
- Article 7 the library's current insurance covers the use, dissemination, and broadcasting of content
- Article 10 members of the city council felt that some of the community content was important. The library will be able to contract with the part time employees that the city contracts with for filming. The cost should be no more than \$750 a year for the 6 programs. Nicole has provided a list, which follows the draft of the agreement.
- Article 11 The city is adding a right of first refusal for termination of the agreement.

The unrevised draft is included below for reference.

Memorandum of Understanding Between the City of Rye and the Rye Free Reading Room for the operation of a the public component of Rye TV

The City of Rye (City) and the Rye Free Reading Room (RFRR) desire to enter into this Memorandum of Understanding (MOU) to set forth: 1) the City's intent to convey surplus equipment previously used by the City of Rye for Rye TV ("RTV") (the "Equipment"); 2) the RFRR's responsibilities regarding the use of the equipment and use of the public channel (the "Public Channel"); 3) the City's process for receiving requests for funding for future needs of equipment; and 4) RFRR's obligations to submit an annual report for its activities as they relate to broadcasting shows on the Public Channel.

The City is in the process of negotiating new cable television franchise renewal agreements which makes available to it a minimum of three (3) channels for public, educational and governmental access (the public, educational and government channels are referred to herein as the "PEG" channels). The franchise agreements provide for an annual fixed sum of money to be used for capital costs associated with PEG Channels and the access facilities. It is in the mutual interest of the City and the RFRR to allow for the RFRR to continue to improve upon public access to allow for the creation, editing and programming of shows to be broadcast on the Public Channel.

The agreement recognizes that there are three distinct user groups - government, educational, and public (community). The RFRR shall be responsible for overseeing the public (community) use.

- 1. <u>Equipment</u>: By entering into this Agreement, the City hereby declares as surplus and is donating to the RFRR all the equipment listed in the attached Appendix A. The City will deliver the Equipment to the RFRR and will coordinate with the cable franchise providers that the necessary feed lines are in place in order to properly broadcast the Public Channel.
- 2. <u>Repair of Equipment</u>: The RFRR shall be responsible for any necessary repair costs of the Equipment.

- 3. Acquisition and Replacement of Equipment: The RFRR can request financial assistance via PEG monies in acquiring new equipment from the City as the need arises during the City's annual budget process. The allocation of PEG monies received from the franchise agreements is at the sole discretion of the City Council and any such allocation shall be used solely for the purchase or upgrading of equipment for the use/assistance of the Public Channel as defined in the Franchise Agreement, as amended from time to time.
- 4. <u>Use of Equipment</u>: The RFRR shall be solely responsible for providing the general public with reasonable access to the Equipment and for providing assistance in shooting, editing and cablecasting programs appropriate for the Public Channel. The RFRR shall provide assistance to the public regarding the use of equipment, editing and producing shows, including how to webstream the productions. The RFRR shall be responsible for cablecasting programs including, but not limited to, shows produced by the public, community interest events, and other regional cultural events.
- 5. <u>Annual Report</u>: The RFRR shall provide an annual report to the City Council in December outlining the prior year's activities as they relate to: 1) public broadcasting (hours, types of shows); 2) classes for the general public; 3) number of users; and 4) hours of access.
- 6. <u>Channel Responsibilities</u>: Channel 75/39 is for government access and shall be programmed and operated by the City. Channel 76/33 is for public (community access) programming. The operation of this channel shall be the sole responsibility of the RFRR. The RFRR shall be solely responsible for maintaining all licenses related to the Public Channel and shall be responsible for all necessary maintenance, upgrades and replacement of equipment necessary to broadcast on the Public Channel. In addition, the RFRR shall be responsible to comply with all necessary FCC or other regulatory agency regulations relating to the cablecasting of material on the Public Channel. Finally, RFRR is responsible for maintaining an archive of the programming and ensuring public access to such programming.
- 7. <u>Insurance and Waiver of Liability</u>: The RFRR shall provide property and liability insurance sufficient to cover the value of the Equipment and to provide coverage regarding the use, dissemination, broadcasting or other publications of material. The RFRR shall be solely responsible for complying with any and all standards for public broadcasting and the content of the programming material. The RFRR hereby releases the City from any liability

arising out of the creation, editing, broadcasting or other dissemination of material through the Public Channel.

- 8. <u>Initial Installation</u>: The City will pay up to \$5,000 for the transportation of and installation of the Equipment and any necessary infrastructure to allow the RFRR to connect to and cablecast on the Public Channel.
- 9. <u>Disposal of Equipment.</u> Nothing herein prevent the RFRR from properly disposing of the Equipment when it can no longer be used for its intended purposes.
- 10. <u>Required Programming</u>. The RFRR shall film the League of Women Voters forums and is obligated to shoot at least 5 (five) non-library community events every year.
- 11. <u>No Termination or Assignment</u>. RFRR shall not terminate or assign or otherwise convey the Public Channel without the City's written consent.
 - 12. <u>Amendment</u>: This Agreement cannot be amended orally.

CITY OF RYE	RYE FREE READING ROOM
By:	By:
Greg Usry, City Manager	Chris Shoemaker

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Jay Day
Jay Lectures
Edith Read Fall Festival
*LWV (Rye)
*Little League Parade
Lectures – Save the Bird Homestead
Sustainability events
Rye Youth Council _ Color run
Rye Youth Council - Forums
Chamber of Commerce events (Sidewalk Sale, Mistletoe Magic)
Rye YMCA Derby
Rye YMCA Fall Prevention Day
Osborn Easter Egg Event
Lectures at Osborn
Candidate Forums at the Osborn
Spelling Bee (@RFRR)
Sprye Gala
Rye Arts Center benefit
Rye Arts Center Ladies Comedy Night
PSAs promoting event for NFP
Polar Bear Plunge
Rye Lions Dinner
Women in Innovation Panel
Rye ACT Event
Taste of Rye
Saying Goodbye to the Sanctuary (AN interfaith event)
Wainwright house events
Soulryeders luncheon and events
Save the Sound Comedy Night
\textbf{4}^{\text{th}} of July event by Leaders of Tomorrow
Robie Pierce Regatta
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November Talking Points

The Annual Campaign has begun. While the City of Rye generously provides 75% of the Library's operating budget, we rely on members of the community to help us make up the remaining \$230,000 each year through donations to our Annual Campaign. These gifts help to fully fund our activities. Your gift adds popular and informative materials to the shelves, brings educational and inspiring programs to our town, and helps us to continue to steward the landmark facility at the heart of downtown Rye.

The Children's Room is scheduled to re-open November 15th! Thank you for all your help with the immediate clean-up, and for your patience.

In the wake of the terrible water damage, the library is looking at multiple solutions to address future flooding. Thank you for being patient, and keep in touch for future updates.

Thank you for all the kind offers of book donations to the children's room. Unfortunately, at this time we cannot accept book donations, due to shelving constraints.

Rye residents have access to Tutor.com and other homework resources. Visit the library's website for more details on accessing live homework help, along with 24/7 resources.

Notable Activities

Thursday, November 11th at 11 am: Trustee Spelling Bee

The Spelling Bee Returns, with small scholarships available to the midd school and high school winner. Get practicing with resources at

https://www.ryelibrary.org/teens/spellingbee/

Trustee Action: Sign up middle school and high school students, encourage others to do so as well.

Thursday, November 11th at 6:45 pm – Parenting : Helping Kids and Teens Cope with Anxiety Karen Trangucci, Ph.D and licensed psychologist in Rye Neck leads a workshop to give parents tools to help their kids manage emotions and worries.

Trustee Action: Share and attend the session